



भाकृअनुप-राष्ट्रीय उच्च सुरक्षा पशुरोग संस्थान
ICAR-National Institute of High Security Animal Diseases

(एवियन इन्फ्लूएंजा ओ.आई.ई. संदर्भ प्रयोगशाला)
(OIE Reference Laboratory for Avian Influenza)
आनंद नगर, भोपाल - ४६२०२२ (म.प्र.), भारत
Anand Nagar, Bhopal - 462022 (M.P.), India



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F. No. 9-41/22-23/NIHSAD (P&S)

Dated: - 26.10.2022

To

Sub: - AMC of RO Machines and Water Coolers on Comprehensive basis – reg.

Dear Sirs,

We intend to enter into Annual Maintenance Contract service for RO Water Machines and Water Coolers etc. as per the details below: -

Sr. No.	Make	Model	No. of Machine
1.	Eureka Forbes	60/80 RO WC	03
2.	Eureka Forbes	RO 25 LPH	01
3.	Kent	RO Kent Grand Plus 5LPH	02
4.	Kent	Kent Ultra	01

Scope of Service: -

Sr. No.	Description	Period
1.	Preventive maintenance service	Monthly (Checking & servicing of all RO Water Machines & Water Coolers for desired quality of water/TDS)
2.	Breakdown maintenance service	Same day or next day
3.	Replacement of candle, filter, pre filter	Half yearly (Twice a year) or whenever required
4.	Replacement of activated carbon, filter, carbon block membranes	Once in a year or whenever required to maintain recommended quality of drinking water
5.	Free replacement of work out/exhausted parts with new ones i.e. - UV Lamps - Motors - PCB - Compressor - Solenoid Valve - Pumps - All electrical parts - Piping/Tubes, fitting - Gas charging etc.	When found defective or not in working condition.

Contd...2

You are requested to send your **monthly rate/offer** alongwith complete/detailed terms and conditions on comprehensive basis for the above Machines. Please note that: -

1. Rates are to be quoted on FOR basis.
2. The GST if any, are to be shown separately.
3. **The service provider shall be located in Bhopal Municipality Corporation Area.**
4. **The bidder must submit their PAN/TIN/GST number with a copy of proof their of alongwith quotation/offer.**
5. **Experience of providing AMC services of RO Water machines in Central/State Govt./PSU/Autonomous body/Educational Institutions for at least 2 AMC services (the bidder must submit proof of experience) of 1 year each during last 4 years (2018-2022). Quotations without proof of experience will not be considered for further evaluation.**
6. **No advance payment shall be made. However, payment will be made on Monthly basis.**
7. Repairing work shall be carried out on site.
8. Replacement parts should be of genuine make.
9. In case of excessive delay of more than 2 days in service, there would be a penalty of Rs. 200/- per day per machine.
10. If any machine remain unattended for more than 5 days then same will be repaired from manufacturer or their authorized service agency and the amount will be deducted from contractor's payment.
11. Bidder's may inspect the machine before submitting their offer.
12. Old membranes will have to be returned to Store Section, NIHSAD as & when replaced with new membranes.
13. Rates to be inclusive with cartridges, candles, all spare parts, replacement/repair etc.
14. Free replacement of worn out/exhausted parts including ultra violet lamp and rectified spares are included in the AMC.
15. Any complaint lodged shall be attended on the same day and in any case within 24 hours.
16. Firm has to deposit 3% of total value as security in physical form before undertaking the AMC/job and furnishing of agreement on non-judicial stamp paper worth Rs. 500/-.
17. Validity of offer – 180 days.

The quotation/PI may be submitted by post latest by 21.11.2022 at 05:00 PM.

Yours Sincerely,


(PS Sunil Kumar) 27/10/22

Administrative Officer
Phone No. 07552754672